Brooks Expert Support Tool 2 (BEST 2)
Quick Start & Upgrade Guide

Software Version 1.2.2.0

BROOKS® INSTRUMENT

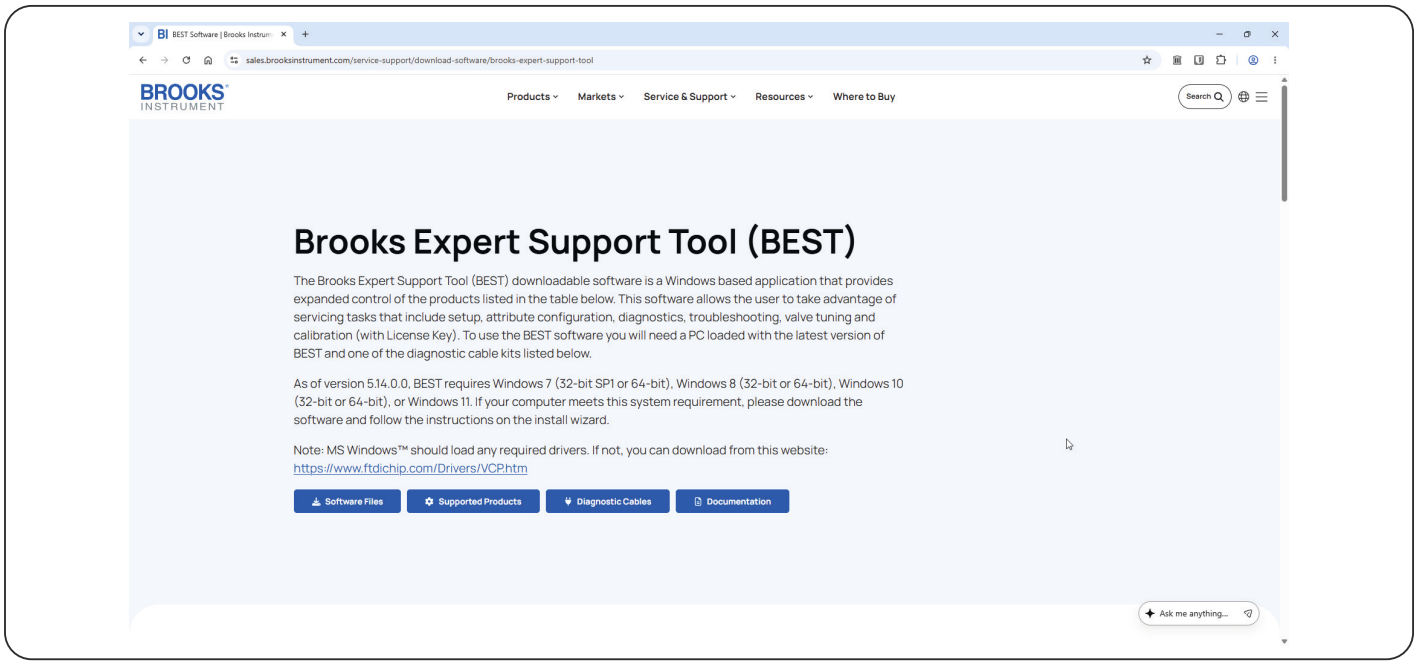
Beyond Measure

Installing BEST 2

This manual provides quick installation instructions for BEST 2 software. See also the BEST 2 user manual for more details about installation. Your exact versions shown and screen appearances may vary.

Step 1: Download the Brooks Expert Support Tool

Download the Brooks Expert Support Tool from the Brooks Instrument website at https://sales.brooksinstrument.com/service-support/download-software/brooks-expert-support-tool. It will be in the form of a *.zip file.



Step 2: Copy and Unzip the File

Copy the *.zip file onto your local computer's hard drive, such as in the Downloads folder, then unzip it.

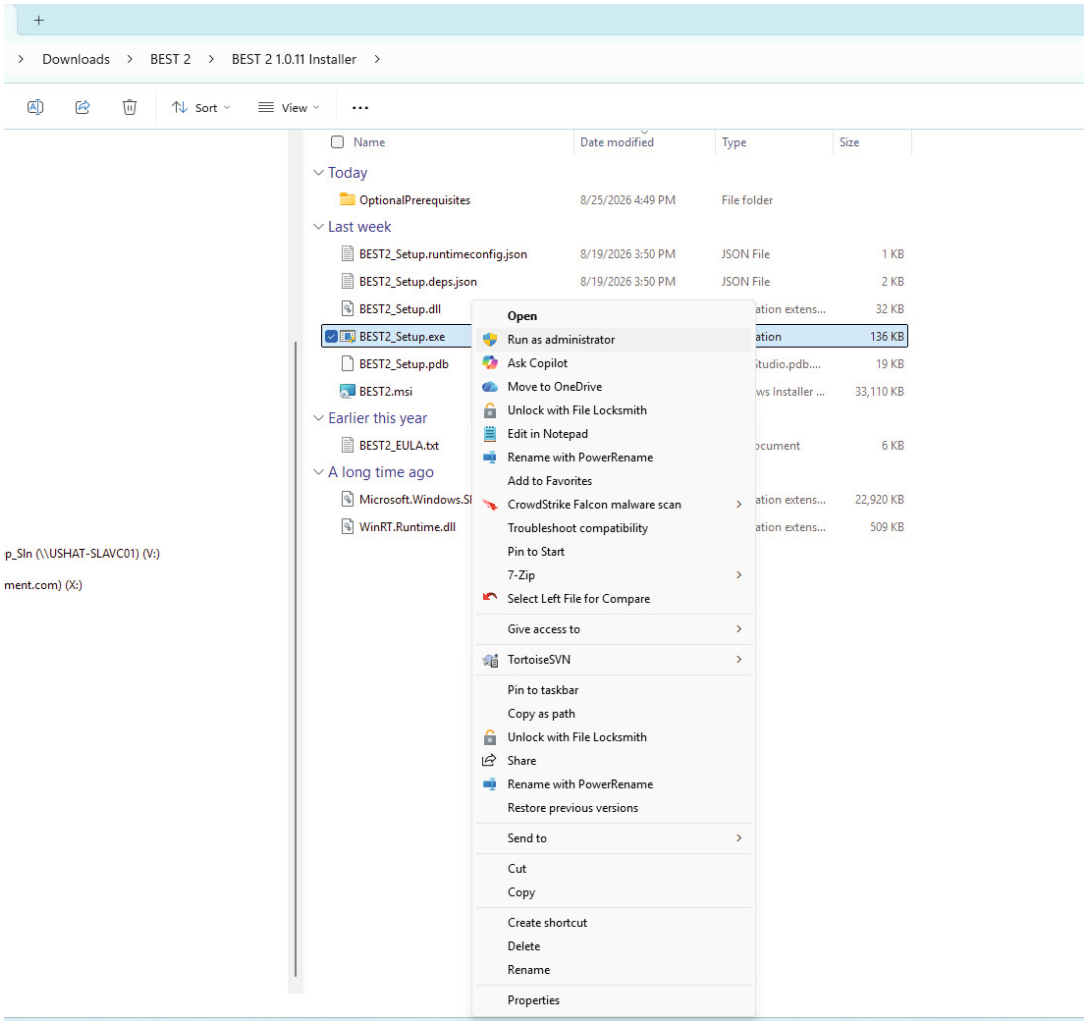
Prepare and Start the Installer

Step 3: Close Any Version of BEST 2 Currently Running

Close any version of BEST 2 currently running. It is not necessary to uninstall any version of BEST 2 currently installed on the computer.

Step 4: Run BEST2_Setup.exe as Administrator

From the unzipped folder, execute the file BEST2_Setup.exe (right click on the executable and run as administrator):



Run BEST2_Setup.exe as administrator

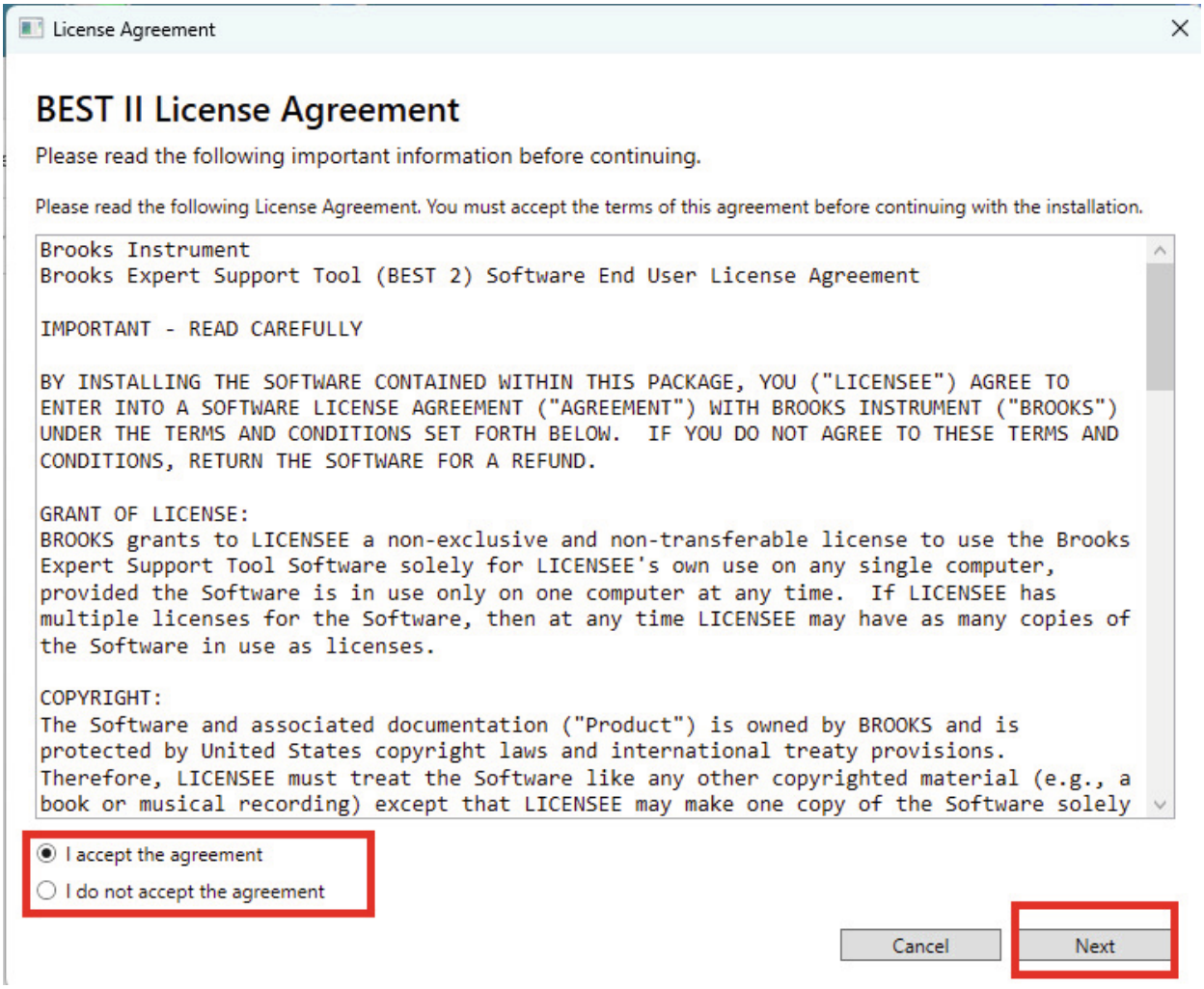
Approve access and accept the license

Step 5: Allow the Installer to Run

If the user access control window appears, asking "Do you want to allow this app from an unknown publisher to run..." for BEST2_Setup.exe, click Yes to allow it to run.

Step 6: Accept the License Agreement

In the next window that appears, read the license agreement, then click "I accept the agreement" then click Next:

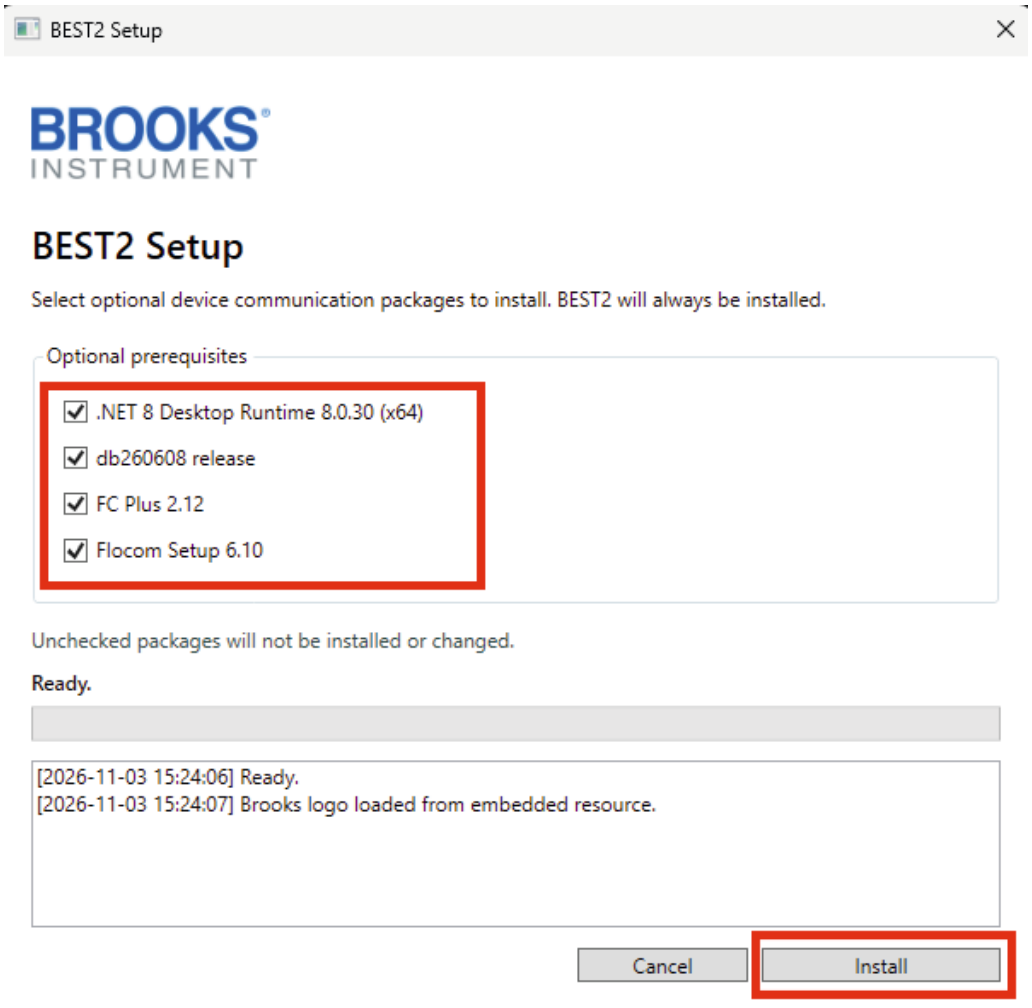


BEST 2 License Agreement screen

Select Installation Prerequisites

Step 7: Choose the Optional Prerequisite Components

At the next window, select the Optional Prerequisites software component checkboxes you need to install in addition to the main BEST 2 program. For the first installation of BEST 2 on a computer, you will need to install all three of these. In other scenarios, you may not need to install all of these (for example, if you already have a newer version of any of these installed). In that case, deselect the components you don't need to install.

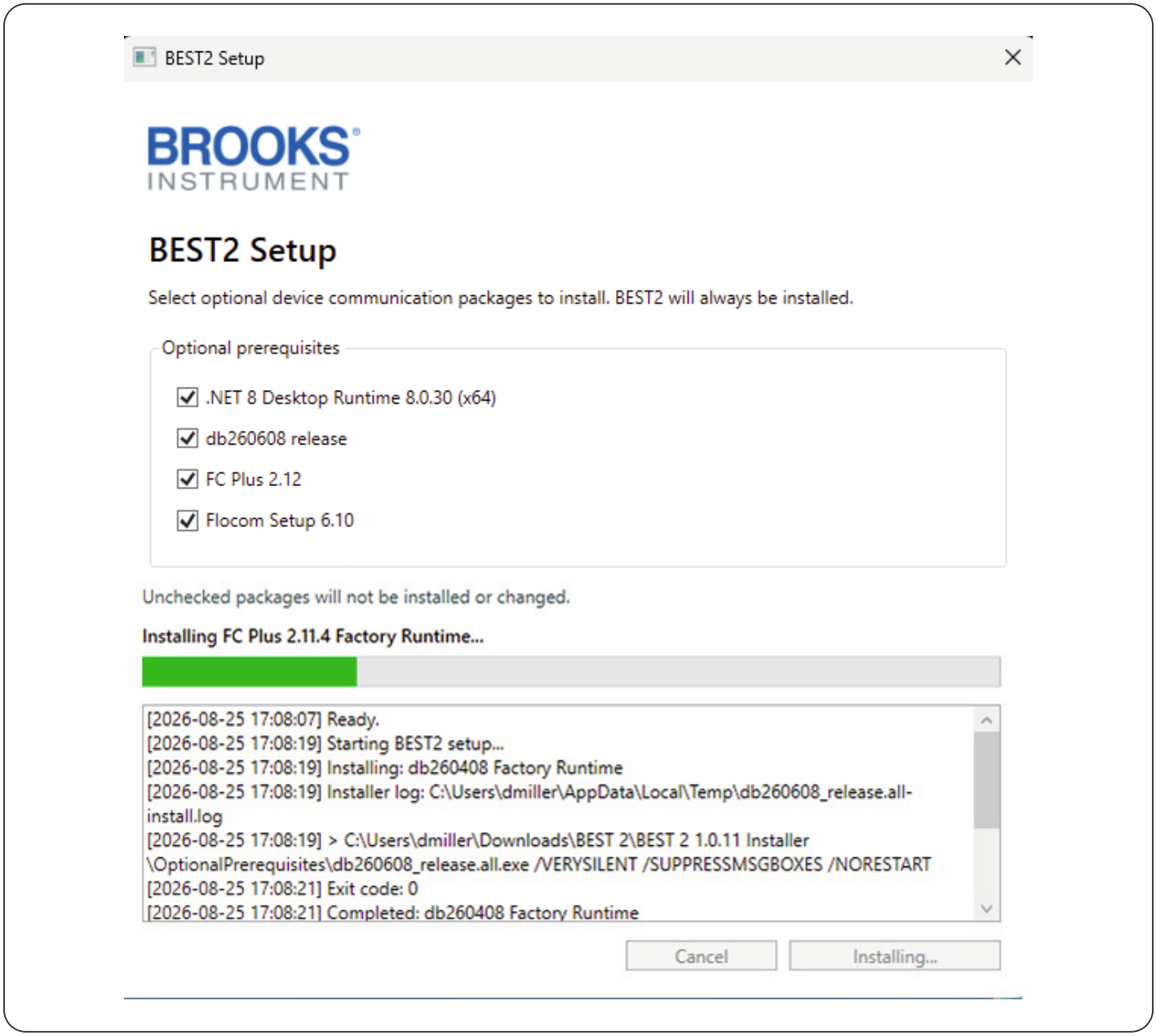


Click Install.

Install BEST 2

Step 8: Allow the installation to complete

Allow it time to complete the installation:

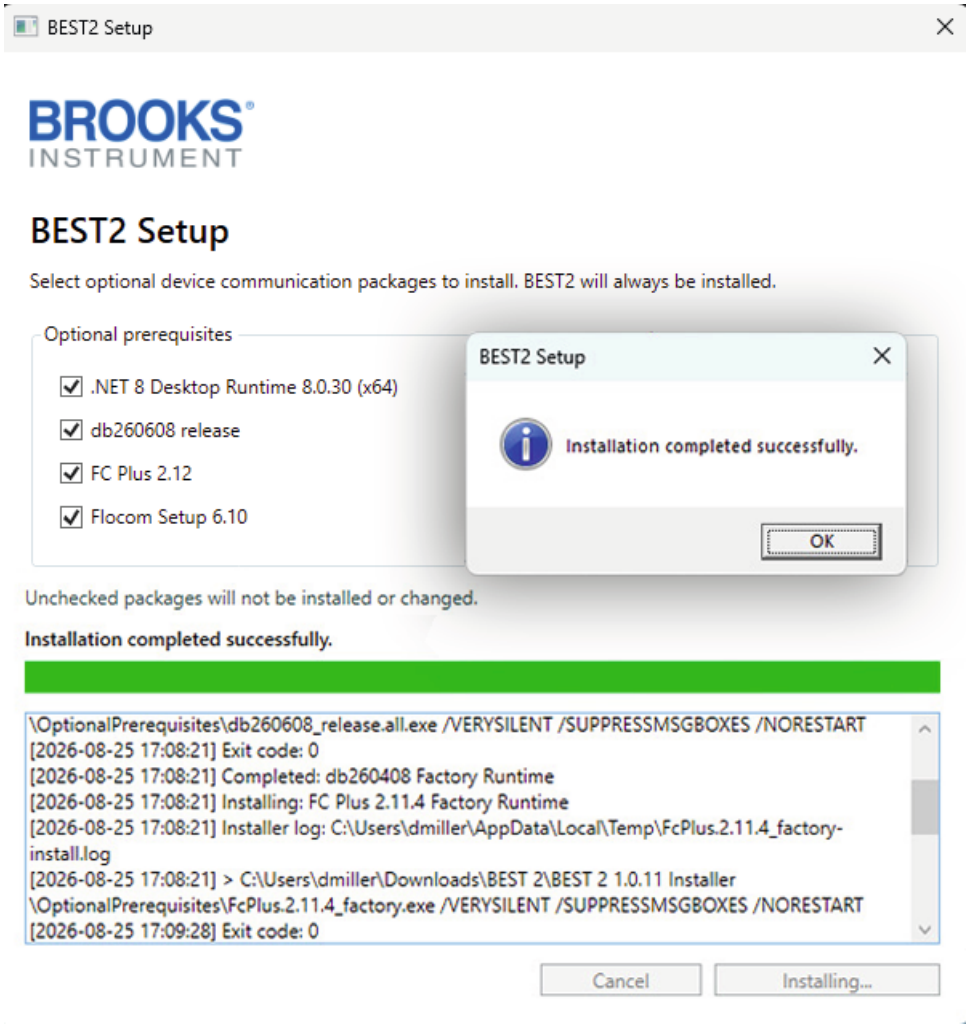


BEST2 Setup installation progress

Complete the installation

Step 9: Confirm that Installation Completed Successfully

When the installation is finished, you will see the completed message:



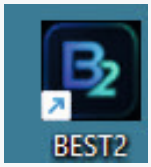
Step 10: Finish the Installation

Click OK to finish the installation.

Launch BEST 2

Step 11: Open BEST 2 from the Windows desktop

A desktop shortcut will be added to your Windows desktop. Double click it to start BEST 2:



BEST 2

Desktop shortcut

Step 12: Connect Your Device and Continue with the User Manual

See the user manual for instructions to connect your device and use BEST 2 with it.

Related documentation

See the BEST 2 supplemental manual for additional installation details, device connection instructions, and software operation guidance.

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